

### Ordering

- Order availability is subject to inventory at the time of purchase.
- Current pricing is valid through 12/31/2018.
- Minimum sales order is \$50.00
- There is no minimum order on Marketplace orders
- All prices are F.O.B. our shop or factory
- Quantity discounts are available
- Applicable sales tax will be added to the invoice unless a resale or exempt certificate is provided with the order.

### Payment

- We accept MasterCard, Visa and American Express.
- Your credit card will be charged the final amount at the time of shipment.
- Net 30 accounts may be established by submitting bank and trade references by e-mail for review prior to shipping.
- For established accounts, Net 30 days, 1.5% interest per month will be applied thereafter.
- If you do not have an account with us, all orders have to be prepaid in full by check or credit card.
- Custom fabricated or special orders require a 50% deposit.
- All credit card payments in excess of \$10,000 will be assessed with a 3% surcharge.

### Shipping

- All packages will ship UPS, unless other arrangements need to be made. In this case, you will be contacted by an iWeiss representative.
- A handling/fuel surcharge fee will be added to all shipments.
- iWeiss is not responsible for any damage caused by a shipper.
- The customer must inspect each shipment upon arrival; they must sign for a shipment as damaged in order for freight claims to be filed.

### Returns

- Any issues with your order must be reported within 15 days of receiving your order.
- A returned item must be sent back to iWeiss within 30 days of receiving your order.
- There will be no returns on special cut/fabricated merchandise.
- Defective products may be replaced or repaired, at our discretion.
- All orders set up for pick up must be retrieved within 10 days of placing your order.